

[en](#)

[Publication](#) | 08.10.2026

Call for tenders: The Greens/EFA CRM Software

Call for offers

The Greens/EFA Group in the European Parliament is looking for a software provider to support the work of its Stakeholder Engagement and Outreach (SEO) unit.

We are seeking a stakeholder engagement and CRM software solution that will help us manage and develop relationships with civil society organisations, experts, political parties and other stakeholders, while strengthening targeted communication, outreach and long-term network building. The solution should provide a segmentation-driven stakeholder engagement and organising infrastructure, going beyond a traditional contact database or mailing tool.

In particular, we are looking for a platform that can support:

- Stakeholder mapping and structured contact and organisation management;
- Dynamic segmentation and targeted email communication;
- Tracking of stakeholder relationships, interactions and engagement;
- Event registration, forms and integration of participation data;
- Stakeholder interaction, feedback and network mobilisation;
- Reporting, analytics and strategic insights;
- Coordination across internal teams and MEP offices;
- GDPR compliance, data security and responsible data governance.

The system should be intuitive for non-technical users, adaptable to our working methods and suitable for long-term use.

The maximum duration of the contract will be until **30 June 2029**, with a maximum available budget of **€50,000**.

Please find enclosed (in the sidebar) the procurement documents relating to this contract, which provide the information you will require should you decide to participate. Those documents are as follows:

- the letter of invitation to submit a tender;
- the specifications and the annexes thereto, providing detailed information on the subject of the contract, the functional and operational requirements, the award criteria, and the supporting documents and materials you must submit with your tender;

- the model contract and the annexes thereto.

If you are interested in taking part in this procurement procedure, please read the instructions in the documents listed above.

Submissions should be made in one of the European Union's official languages, preferably in English, **by Tuesday, 10 November 2026, at 23:59 CET (UTC+1)**

Submissions must bear the reference “Greens/EFA CRM Software” and must be sent by email to: stevan.petrovic@europarl.europa.eu

Brussels, 8th of October 2026

Guillaume SELLIER

Authorising officer

The Greens/EFA Group in the European Parliament

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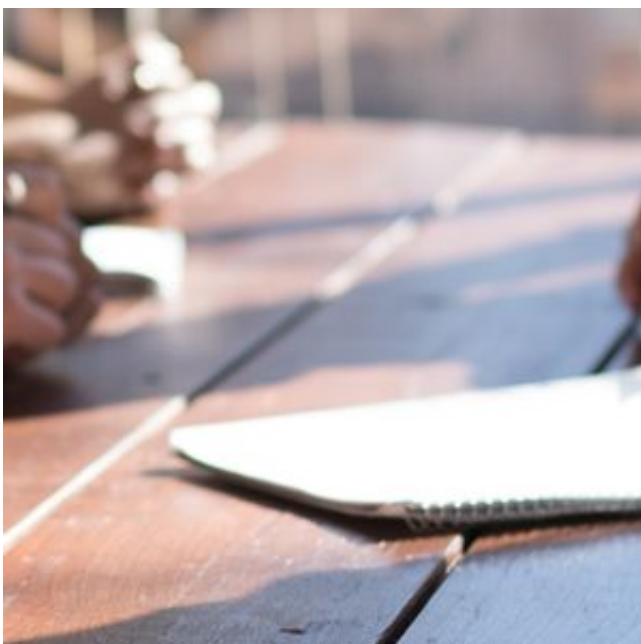
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Contact person



Stevan Petrovic

Network Officer



Guillaume Sellier

Deputy Secretary General

Attached documents

[Contract template](#)

[Tender specifications Greens-EFA CRM software](#)

[Letter invitation to tender Greens-EFA CRM Software](#)

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